For referrers

Referrer pack

Disability support for people in contact with the criminal justice system, across Queensland.

About this pack

Who we are, and what this pack covers

Forensic Disability Supports Queensland is an independent registered NDIS provider, registration 450249132. FDSQ works only with people with disability in contact with the criminal justice system.

This pack sets out who we support, our seven programs, where our homes are, how a referral works, and how we are registered. Each standard in it is confirmed at first contact for every referral.

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Call, seven days a week
0439 143 082
Out of hours, a person answers.

Refer online
fdsq.com.au/refer
A yes or a no within two hours.

Email
admin@fdsq.com.au
Edition 5 November 2026.

Who we support

Adults and young people with disability

The people

Intellectual disability
Autism
Fetal alcohol spectrum disorder (FASD)
Acquired brain injury
Dual disability and substance use
Psychosocial disability

Orders and settings

Leaving custody
Bail and court
Forensic orders
Step-down from secure care
Supervision orders
Young people

Support

Supported Independent Living at 1:1 and 2:1 in sole-occupancy homes, for adults. Daily living from a few hours a week up to 24/7. Community access from a few hours a week. Young people from age 10, at home and in the community.

Where

Homes in Logan, Ipswich, Brisbane and Wacol, Moreton Bay, Sunshine Coast, Toowoomba, Townsville and Cairns. In-home and community support across Queensland.

Who can refer?

Anyone. Support coordinators, release planners, probation and parole officers, Youth Justice caseworkers, forensic mental health clinicians, lawyers, families, and the person themselves.

We do not offer shared homes, clinical beds, acute mental health, detox or inpatient care, or support coordination, and we do not supervise or monitor orders.

Assessment

How we decide on a referral

You get a yes or a no within two hours, seven days a week, and a no always comes with the reason.

Offence history

Violence towards others
Sexual offences, including people on DPSOA supervision orders
Fire-setting and arson
Property damage
Absconding
Substance use

We assess whether we can support the person safely.

Offence type alone is not a reason we decline.

Do you take people who have been declined or exited by another provider?

Yes, and it is a large share of what we do. An exit tells us the supports, the training or the environment were wrong. It does not tell us the person cannot be supported. We ask what happened because it helps us plan. It does not change our answer.

DPSOA: the Dangerous Prisoners (Sexual Offenders) Act 2003 (Qld).

Programs

Find the program that fits the person

Each order asks something different of the person, and of the support around them. Each program has its own page.

Program	Who it is for	Legislation
Leaving custody fdsq.com.au/orders/custody-release-parole-probation	For people with disability leaving custody on parole or probation, with in-reach before release.	Corrective Services Act 2006 (Qld)
Bail and court fdsq.com.au/orders/bail-court-conditions	For people with disability on bail or awaiting sentence, with their conditions built into the roster and support to get to court.	Bail Act 1980 (Qld)
Forensic orders fdsq.com.au/orders/forensic-orders	For people on forensic orders (disability) and (mental health), living in the community or moving there.	Mental Health Act 2016 (Qld)
Step-down from secure care fdsq.com.au/orders/forensic-mental-health-step-down	For people moving from a secure mental health unit or the Forensic Disability Service into the community, in stages.	Mental Health Act 2016 (Qld)
Supervision orders fdsq.com.au/orders/dpsoa-supervision-orders	For people on supervision orders under the Dangerous Prisoners (Sexual Offenders) Act 2003 (DPSOA), in sole-occupancy homes only.	Dangerous Prisoners (Sexual Offenders) Act 2003 (Qld)
Young people fdsq.com.au/orders/youth-justice	For young people from age 10 on youth justice orders or bail, with support at home and in the community.	Youth Justice Act 1992 (Qld)
Sole-occupancy homes fdsq.com.au/services/supported-independent-living	Supported Independent Living at 1:1 or 2:1 for adults, one person in each home.	–

What is not included

What other services provide

We are a disability support provider. We support the person, document accurately and communicate quickly with the people who hold the order.

Supervising or monitoring orders	Supervision stays with the authority that holds the order. We support the person to meet their conditions.
Clinical treatment	Treatment stays with the person's treating team. We are not a clinical service.
Writing behaviour support plans	The person's own behaviour support practitioner writes them. We implement them as written.
Support coordination	We deliver support work only, so coordination stays with an independent support coordinator.
NDIS access	The NDIA's justice liaison officers can help with access. We can tell you what the plan needs to include.

Where we work

Homes in eight regions, and support across Queensland

Every FDSQ home is sole occupancy, one person in each, never shared, and for adults only. Where we have a home, the person moves in 7 to 14 days from a complete referral, once SIL funding is confirmed.

Region	FDSQ home
Brisbane and Wacol	Yes
Ipswich	Yes
Logan and Scenic Rim	Yes
Gold Coast	On expression of interest
Moreton Bay	Yes. Close to Woodford Correctional Centre and Caboolture Court
Sunshine Coast	Yes
Lockyer Valley and Toowoomba	Yes
Wide Bay	On expression of interest, in Bundaberg
Central Queensland	Talk to us about a home
Townsville	Yes
Cairns and Tablelands	Yes

In-home and community support in every region. We support people outside these regions too: ask us. Addresses are given to referrers on request and are never published. Current vacancies are at fdsq.com.au/vacancies.

A home built to a robust standard, with reinforced walls, impact-rated glazing and tamper-resistant fittings

Our homes are built to a robust standard but are not SDA enrolled, so no SDA approval or application is needed. SIL funding at 1:1 or 2:1 is what is needed

The tenancy managed by FDSQ under a head lease, so a placement does not end because a tenancy did

Before a home is offered, its location is checked against the order and any exclusion zones

Ratios and rosters

Ratios and rosters for each service

SIL runs at 1:1, or 2:1 where the risk requires it. Daily living and community access run at 1:1, 2:1 or higher. If the plan funds less than the risk needs, we help you evidence the right ratio before support starts.

Service	Ratios	Hours
Supported Independent Living fdsq.com.au/services/supported-independent-living	1:1 or 2:1	24/7, with active overnight or sleepover
Daily living and high intensity support fdsq.com.au/services/daily-living-high-intensity	1:1, 2:1 or higher	From a few hours a week up to 24/7, with active overnight or sleepover
Community access and justice pathways fdsq.com.au/services/community-access-justice-pathways	1:1, 2:1 or higher	From a few hours a week

No shared ratios. Every FDSQ home is sole occupancy, one person in each.

Making a referral

What happens after you refer

You do not need any documents to refer. Out of hours, a person answers.

1	Within 2 hours	**A yes or a no** Seven days a week. We assess whether we can support the person safely, and if it is a no, you get the reason.
2	Within 1 day	**A first call** We call you. For a person in custody or a forensic setting, we organise a first in-reach visit, then visit as often as is useful before release.
3	Within 4 days	**A matched team** Workers are matched and the roster is built. Each worker is inducted on the person's order, plan and conditions first.
4	5 to 14 days	**Support starts** In 5 to 7 days where accommodation is funded and available, or 7 to 14 days into one of our homes from a complete referral, once SIL funding is confirmed. Exit and review criteria are agreed in writing first.
5	From the first shift	**Notes and notice** Shift notes written to a court-ready standard, and written notice to you within 12 hours of an incident.

Published standards

Our standards, in writing

We publish standards we can evidence. We make no claims about our own reoffending outcomes. Each standard is confirmed at first contact for every referral.

2 hours A yes or a no on every referral, seven days a week	**1 day** A first call after the referral	**4 days** Workers matched and the roster built	**5 to 7 days** Into a placement where accommodation is funded and available
7 to 14 days Into an FDSQ home from a complete referral, once SIL funding is confirmed	**12 hours** Written incident notice to the referrer	**2 weeks** Forensic induction before a worker meets a participant	**2 hours** Group clinical supervision every month, with a forensic clinical psychologist

What to send

Four things are enough for a decision

No documents are needed to refer. Send what you have, and we gather the rest on the first call.

- [ ] The person's first name, last initial, age and primary disability
- [ ] Where the person is now
- [ ] Your contact details
- [ ] NDIS status: participant, access pending, or not yet applied

Each program asks for one more thing, and some documents help us move faster. The one-page checklist, What to send with a referral, lists them.

Release date within 14 days? Call 0439 143 082 instead of using the form.

Registration and safeguards

Registration, oversight and complaints

You can check our registration on the NDIS Quality and Safeguards Commission's provider register, at ndiscommission.gov.au.

NDIS registration 450249132	FDSQ is an independent registered NDIS provider, operated by VitalCore Support Services Pty Ltd, and a member of the Australasian Association of Forensic Disability. We are not the Queensland Government's Forensic Disability Service, and we work alongside it.
Clinical oversight	Our nurse consultant, a Registered Nurse, holds clinical oversight of high intensity supports and medication, and signs off each worker on each high intensity support, for each participant.
Training and supervision	A two-week forensic induction before a worker meets a participant, then monthly two-hour group supervision with a forensic clinical psychologist. No worker is rostered without a cleared NDIS Worker Screening Check, and every worker supporting a young person holds a Blue Card.
Regulated restrictive practices	We are approved to implement regulated restrictive practices, and use only what is authorised in the person's behaviour support plan. Every use is recorded and reported as required. We do not write the plan.
Incidents and complaints	Written incident notice to the referrer within 12 hours, and reportable incidents notified to the NDIS Quality and Safeguards Commission within its required timeframes. You can complain to us, or go straight to the Commission on 1800 035 544.

Contact

Make a referral

Anyone can refer to FDSQ, including the person themselves, and you get a yes or a no within two hours, seven days a week.

Call 0439 143 082	Seven days a week. Out of hours, a person answers. Call when a release date is within 14 days, or when there is no NDIS number yet.
Refer online at fdsq.com.au/refer	The referral form takes a few minutes. No documents are needed.
Email admin@fdsq.com.au	Send the referral or the documents, with the person's first name and the first letter of their last name in the subject line.
More at fdsq.com.au	Each program, current vacancies, and free guides and planning tools for referrers.